

# JUYI

## JOINING UP YOUR INFORMATION

### Ten-point guide for staff

The NHS, GPs and Gloucestershire County Council social care teams are working to improve the way they share people's information locally. JUYI is a system that will make key information more readily available to GPs, doctors, nurses, other allied health and social care professionals to ensure they can provide safe, effective and efficient care. Here are ten points that you might find useful if you are asked about JUYI.

More information for staff and the public is available on the web, by email or telephone.



**[www.juyigloucestershire.org](http://www.juyigloucestershire.org)**



**[juyi.gloucestershire@nhs.net](mailto:juyi.gloucestershire@nhs.net)**



**0300 421 1648** (NHS and social care staff)

**0800 019 3276** (the public)

- 1. People often use more than one part of the NHS — we need to communicate more effectively to join up care**
- 2. JUYI will allow the NHS and social care to provide the safest, most effective, joined up care**
- 3. Less time getting basic information, more time to care — people often have to give basic information more than once**
- 4. Only clinical staff and social care professionals will have access to a carefully controlled set of view-only details**
- 5. Information will only be made available to appropriate and authorised staff**
- 6. Information is already being shared — all this new system will do is make it available in a secure, electronic, view-only format**
- 7. The type of information and who will see it will be limited and controlled by a group made up of clinicians, social care professionals and patient representatives**
- 8. Only a controlled set of information will be shared (sensitive information such as sexual health and fertility treatment will not be included)**
- 9. People are free to choose whether or not to share their information through JUYI and can change their mind at any time, by speaking to their GP practice**
- 10. Consent to view shared care information will be sought each time (where appropriate) at the point of care**