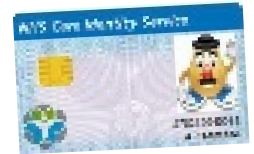


How to access JUYI

Who Can Access JUYI

JUYI is accessed through your clinical source system - TrakCare

- Access to JUYI is role based and is currently restricted to health and social care professionals working in urgent care services.
- A spine **Smartcard** is required to log in. All access is monitored and audited.
- Access is for direct patient care only.



Users will need one of the following roles on their spine smartcard to be able to access JUYI:

- **R8000** Clinical Practitioner Access Role
- **R8001** Nurse Access Role
- **R8003** Health Professional Access Role
- **R8004** Healthcare Student Access Role

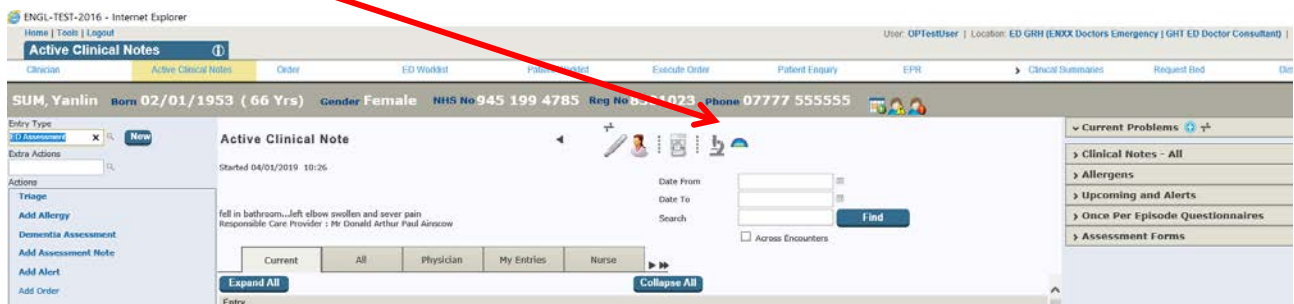
Initially JUYI is being rolled out in the following areas:

- ED - GRH
- OPAL Service, in these wards:
 - Acute Medical Unit C – Cheltenham
 - Frailty Assessment Unit - Gloucester

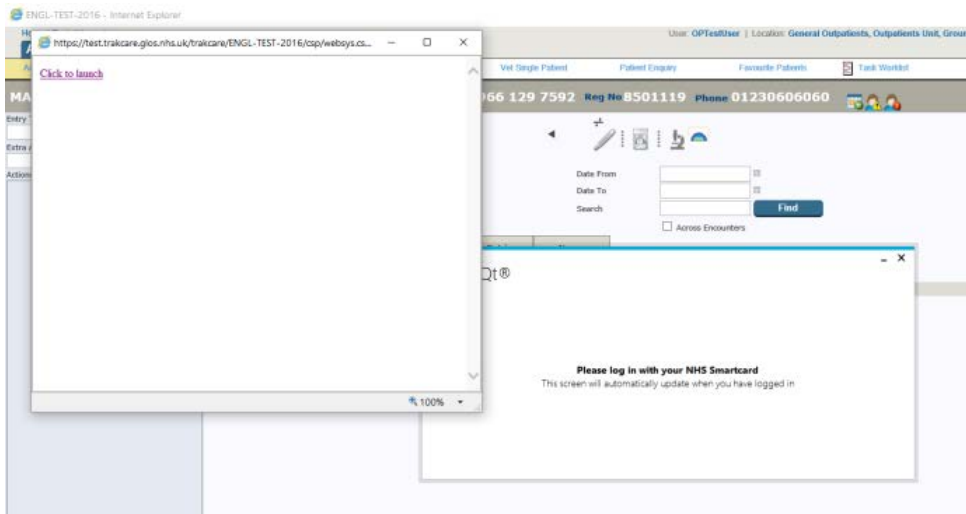
Over the coming months, JUYI will be rolled out throughout GHFT

How to Access JUYI

Clicking the JUYI icon within the **Active Clinical Notes** section of **Trak** will launch **JUYI**.



If you click on the JUYI button without using your NHS Smartcard, you will see the following screen:



Insert your Smartcard & try again.

Support

For technical support or to raise an issue about information within JUYI, contact your **local clinical system Helpdesk**.

Contact the **GHFT Helpdesk** for issues relating to not being able to access **JUYI** from **TrakCare**:

Tel: 0300 422 2808

Email: ghn-tr.ITServiceDesk@nhs.net

For issues relating to **TrakCare** call:

Tel: 0300 422 3543

Email: ghn-tr.trak.support@nhs.net

Further Information

More information and Frequently Asked Questions can be found on the JUYI Website:

www.juyigloucestershire.org/clinician

Feedback

To help improve JUYI, we would value your feedback as to how it has been beneficial in your clinical work, how it might be improved, usefulness of the presented information or any other comment you would like to share.

Feedback can be sent by e-mail.

- juyi.gloucestershire@nhs.net

and via the JUYI website

- www.juyigloucestershire.org/clinician